



## New Mexico Child Support Services Division opens new Albuquerque office

SANTA FE — The New Mexico Health Care Authority announced the opening of a new Child Support Services Division office in a more centrally located area to serve the northern portion of Bernalillo County.

The new Child Support Services Division (CSSD) office, located at 3900 Masthead NE, Suite 300, opened Monday, Jan. 5. It will serve more than 7,000 cases previously handled by the CSSD office at 1010 18th St. NW, which closed Dec. 26, 2025.

"Child support offices historically have been located close to the district courthouse for hearings. However, since most hearings are now virtual, CSSD has the ability to move to an area closer to the customers we serve in Albuquerque," said Betina Gonzales McCracken, CSSD director.

CSSD has two offices in Albuquerque, with cases assigned by ZIP code in Bernalillo County. The new Masthead office serves northern Bernalillo County ZIP codes, while the CSSD office at 1015 Tijeras NW, Suite 100, serves southern Bernalillo County ZIP codes.

Many child support services can be handled without the need to visit a child support office. Child support customers are encouraged to use the customer portal at YES.NM.GOV or contact the HCA Customer Service Center at 1-800-283-4465.

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